

## WitOne Inc.

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# “Which one? Wit One!”

**W**it One has worked with developers, publishers, and other clients as a behind-the-scenes partner since the dawn of online gaming and have continued to grow along with the industry.

We utilize our many years of experience to provide a wide range of high-speed, high-quality game management services.

We're continually striving to grow and evolve to always be your first choice for game management: "Which one? Wit One!"



## Offering a variety of game development and management services

We provide domestic and overseas support 24 hours a day, 365 days a year.

Please feel free to contact us if you have any questions about services not listed here.

### Planning and Development



#### Planning Proposals

- Business Model Proposals
- Monetization Proposals



#### Promotion Proposals

- Campaign Proposals
- Official Site/SNS Proposals



#### QA

- Debugging
- Tuning
- Pre-Release Balance Check



#### Contracted Development

- Planning and development for games of all platforms (console, smartphone, etc.)

### Operation



#### Consulting

- Market Research
- KPI Analysis
- Post-Release Balance Check



#### In-game

- Contracted Operation (handling all aspects of operation)
- Subcontracted Operation (handling parts of operation as a subcontractor)
- Art Direction
- In-game Notifications



#### Events and Online Presence

- Official Site/SNS Operation
- Event Operation (online and offline)

### Support



#### Customer Support

- Email Support (1st and 2nd tier)
- Phone Support for Act on Specified Commercial Transactions
- Assistance for Various Types of Support



#### 24/365 Monitoring

- SNS/Forum/Website Monitoring
- Login/Transaction/Gameplay Monitoring
- Alerts/Incoming Inquiries Monitoring
- User Feedback Collection



#### Translation

- Translation (24-hour emergency support available for notices)
- Secondary Translation (localization editing)
- LQA (secondary translation checking)



#### Planning and Operation

- Subcontracted Operation (handling parts of operation as a subcontractor)
- QA/Promotion/Consulting Services



#### Customer Support

- Email Support
- Email Support Assistance



#### 24/365 Monitoring

- SNS/Forum/Website Monitoring
- Login/Transaction/Gameplay Monitoring
- User Feedback Collection

### Dispatch



- Designers (2D and 3D)
- Engineers/Programmers
- Foreign Language Native Staff

- Planners (development and operation)
- Directors (development and operation)
- Customer Support Staff (1st and 2nd tier)